

IMPORTANT NOTICE FROM ZELIENOPLE BOROUGH

EFFECTIVE IMMEDIATELY - THE ZELIENOPLE BOROUGH AFTER HOURS PHONE NUMBER HAS CHANGED TO: (844) 740-7095



ZELIENOPLE BOROUGH
INCORPORATED MAY 21, 1840

IMPORTANT NOTICE

NEW AFTER HOURS PHONE NUMBER

M-TH: 4:30PM-8:00AM
FRI-SUN: 4:30PM (FRI) THROUGH 8:00AM (MON)

Call if you notice a problem with your water or electricity that requires urgent attention outside regular business hours.

(844) 740-7095

TO ALL OUR CITIZENS AND CUSTOMERS:
We are committed to serving you better and have implemented a new after-hours call-out system. If you notice a problem with utilities that require a response after normal business hours, such as a power outage or water service disruption, please call (844) 740-7095.

Please review the updated information below:

FOR EMERGENCIES:

- Life-Threatening Emergencies: Call 911 immediately.
- Borough-Related Issues (After Hours): If you notice an urgent issue with your water or electricity outside of regular business hours, please call (844) 740-7095.

REGULAR BUSINESS HOURS:

- When: Monday–Friday, 8:00 AM – 4:30 PM
- Contact: Call the Borough Office at (724) 452-6610 for assistance during these hours.

AFTER-HOURS SCHEDULE:

- When: Monday–Thursday, 4:30 PM – 8:00 AM
- Friday–Sunday, from 4:30 PM Friday through 8:00 AM Monday
- Contact: Call the After-Hours Number at (844) 740-7095

Thank you for your attention and cooperation!

In January 2023, Zelenople Borough, Harmony Borough, and the Zelenople Police Department partnered and began utilizing the Zelenople-Harmony Notification System powered by Smart911. The new Smart 911 system is much like the old system, Swift911. The boroughs and police department are able to send notifications to its users regarding utility alerts, parking/traffic updates, severe weather alerts, and other emergency alerts. This system is only used for emergency alerts.

THERE ARE TWO WAYS YOU CAN SIGN UP IF YOU ARE NOT ALREADY RECEIVING NOTIFICATIONS:

- ➔ You can be manually added to the database by calling the Zelenople Borough Police Department at 724-452-3003 ext. 0 or email zeliepd@zelenoplepolice.org. You will also be manually added when you sign-up for the borough's utilities. If you are manually added to the database, you will receive messages via phone calls and emails and you will not be removed from the system unless you move out of the borough.
- ➔ You can sign-up using the Smart911 application or website. Download the Smart911 app on your device or visit www.zelieboro.org and click on the Smart911 pop-up. Once you create an account, you can sign-up to receive notifications from Zelenople Borough and/or Harmony Borough. You can also select if you would like to receive notifications via phone and/or email. You can opt-out of receiving notifications at any time. Please note, if you sign-up using this method, you will be required to sign in every 6 months to keep your account up-to-date. Smart911 will email you a notification when you need to update your account.

ZELIE-HARMONY ALERT SYSTEM

SIGN-UP TO RECEIVE EMERGENCY NOTIFICATIONS

- Utility Notifications
- Severe Weather Alerts
- Traffic/Parking Updates
- Emergency Alerts

USE THE QR CODE TO SIGN-UP OR DOWNLOAD THE SMART 911 APP ON YOUR DEVICE

Boro Alert: There is an electrical outage in your area.

Winter Sidewalk Maintenance Reminder

This is a friendly reminder that the owner, occupant, or tenant of every property fronting upon or located alongside any street in the Borough of Zelenople is responsible for removing snow or ice from their sidewalks within 24 hours of accumulation. The snow and/or ice removed from the sidewalk cannot be dumped or piled onto any public street or alley to the extent that it interferes with vehicular traffic.